



Warranty, Warranty Procedure, and Policy

Warranty: All Body Armor products are warranted to be free of defects in material and workmanship prior to shipping and/or installation. Any alterations or improper use will void this warranty. Body Armor products are built and sold for off-road use, and as such, users of said products assume all liability in the application and use of said products. This warranty is non-transferrable. Body Armor's limit of liability under this warranty is to repair/replace a given product at Body Armor's option. Consequential costs such as, but not limited to, labor fees, loss of use, loss of time, and/or freight charges are not covered. Product(s) that have been abused, altered, incorrectly installed or used in competition are void of said warranty.

Warranty Procedure: Contact your Body Armor Distributor or Body Armor directly regarding any issue prior to removing product from vehicle. If it appears said product is warrantable, you will be given a Return Authorization Number (RA #) and asked to return said product freight prepaid. The RA # must appear on the outside of the carton/box of any returned product. Unauthorized returns will be refused. RA # must be given by Body Armor in advance of return.

Shipments: Most items meet UPS, DHL and Fed-Ex shipping specifications. Many items are oversize/overweight and are subject to additional charges as such. Any questions regarding oversize/overweight items should be directed to (951) 808-0750 or e-mail to info@bodyarmor.com. All shipments should be inspected at the time of delivery. Damaged items should be inspected, noted and refused. In the case of Truck Freight damage, please contact the freight carrier at the number on the carrier's Bill of Lading. In the case of UPS/DHL/Fed-Ex Damage, claims should be made to the applicable carrier.

Air and Special Order Shipments: Air shipments are available to all 48 states, Alaska, Canada, Hawaii, and Puerto Rico upon request. Call our Customer Service Department at (951) 808-0750 for shipping costs. Canadian orders will be billed actual freight charges plus a \$10.00 handling fee. Freight charges will apply to all ground shipments within continental U.S. Excludes Alaska, Canada, and Hawaii. Zone 5 products ship via LTL carrier.

Will Call Orders: For locations near our warehouse in Corona, CA., you may pick up your order. Will call orders are normally available within 48 hours. No Will Call Allowance is available.

All shipments are F.O.B. our warehouse, Corona, CA

Terms and Conditions: Prices, terms and policies herein supercede all previous printed material and are subject to change without notice. Cash, certified check or money orders are acceptable means of payment. Credit card orders will only ship to billing address unless otherwise arranged in advance. Company checks are acceptable for pre-approved accounts only.

Product Disclaimer: Buyer assumes all risk and liability whatsoever from the installation and use of Body Armor products. Vehicles equipped with supplemental restraint systems (air bags) deployed by impact should not be modified in any way by any aftermarket product without first consulting the vehicle manufacturer. In the event of a collision or rollover, Body Armor assumes no liability whatsoever for loss, loss of use, injury, loss of life and/or incidental or consequential damages.

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Obsolescence Protection: Please call (951) 808-0750, Body Armor Sales Department

Effective: February 1, 2007